



Resolving Converter Box Audio Issues

Our engineers have been installing new equipment recently, which has resulted in a loss of audio transmission for many viewers utilizing converter boxes. Running a channel Scan/Autoscan should restore the sound.

Step 1: Select Menu or Setup

Step 2: Select Scan/Channel/ Autoprogram/Settings depending on converter box model

Step 3: Select Channel Scan/ Autoscan/OK Button/Autotuning depending on converter box model

If this doesn't work immediately, reset to the default manufacturer converter box settings, and then run another channel scan.

Step 1: Return system to factory settings, it may require a pin (try 0000). Reference your converter box manual for directions for restoring factory settings.

Step 2: Reset system

Step 3: Then Scan/Autoscan the channels

Converter Box Rescan Steps

| Manufacturer | Model Number | Step 1 | Step 2 | Step 3 | Step 4 |
|---------------------|---------------------|---------------|---------------------|---------------|---------------|
| Access HD | 1010 | Menu | Auto Channel Search | OK Button | |
| AirLink | ATVC101 | Menu | Scan | Autoscan | |
| AMTC | AT2016 | Menu | Autoprogram | OK Button | |
| Apex | DT250 | Menu | Autoprogram | OK Button | |
| Artec | T3APro | Menu | Channel | Channel Scan | OK Button |
| Avion | ATB7707 | Menu | Channel Scan | Terrestrial | OK Button |

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|----------------|-----------|-------|------------------------|-----------------------|------------|
| Casti | CAX-01 | Menu | Channel | Channel Scan | |
| Channel Master | CM-7000 | Menu | Channel Scan | Terrestrial | |
| Coship | N9900T | Menu | Channel | Channel Scan | |
| Daewoo | DAC-100 | Menu | Setup Menu | Channel Scan | |
| Daytek | CAX-01 | Menu | Channel | Channel Scan | |
| Digital Stream | | Menu | Channel | Autoscan | |
| Dish Network | DTVPal | Menu | System Setup | Find New Channels | |
| Dolby | | Menu | Right arrow | Down 2X to Autotuning | OK 2 tiems |
| Energy Star | | Menu | Right arrow to Channel | Down to Autoscan | OK 2 tiems |
| GE | | Menu | Channel | Auto | |
| GMI | DTA1000 | Menu | Channel | Autoscan | |
| Gridlink | GTL-200 | Menu | Easy Install | Autoscan | |
| Insignia | NS-DXA1 | Menu | Setup (Right arrow to) | Autotuning | |
| Jiuzhou | DTT9001 | Menu | Channel | Channel Scan | |
| Magnavox | TB100MW9 | Setup | Channel | Autoscan | |
| MicroGem | MG2000 | Menu | Autoprogram | | |
| MicroProse | MPI-500 | Menu | Channel | Channel Scan | |
| Philco | TB100HH9 | Setup | Channel | Autoscan | |
| RCA | DTA800 | Menu | Settings (Press 5) | Scan for channels (1) | Begin (1) |
| Tivax | STB-T9 | Menu | Autoprogram | | |
| Venturer | STB7766G1 | Menu | Channel | Channel Scan | |
| Winegard | RC-DT09 | Menu | Channel | Channel Scan | |
| Zentech | DF2000 | Menu | Scan | Autoscan | |
| Zenith | | Menu | Right arrow to Channel | Down 2X to Autotuning | |
| Zinwell | ZAT-875 | Menu | Channel | Auotscan | |